VIEWPOINT REPORT (DRAFT)

October 2007 - March 2008

Respondents

In the time period October 2007 to March 2008, 257 looked after children aged 5-17 gave their views to their reviews through Viewpoint, using an age-appropriate questionnaire. This report presents the views of these young people, according to the ECM five outcome categories. Although differences are observed throughout the report, these should be viewed with caution as the number of responses is low for some groups and the results could have occurred by chance. Percentages are also given for consistency of presentation. However, these should also be viewed with caution as they are based on a low number of responses for some groups.

The report will also separately comment on the results for 11 young people who completed a questionnaire outside their chronological age group. These young people completed questionnaires for ages 5-7 or 7-9.

The results for 52 questionnaires have *not* been included in this report, as they were cases where the same young person had used Viewpoint more than once in the time period. Where a young person has completed the questionnaire more than once in the time period, only their most recent answers are included.

The characteristics of the young people who are included in this report are outlined below:

| | No of respondents | % of overall respondents | | | |
|------------------------|-------------------|--------------------------|--|--|--|
| | Age Group | | | | |
| 5-7 | 42 | 16% | | | |
| 7-9 | 46 | 18% | | | |
| 10-14 | 142 | 55% | | | |
| 15+ | 27 | 11% | | | |
| Total | 257 | 100% | | | |
| | | • | | | |
| | Gender | | | | |
| Female | 124 | 48% | | | |
| Male | 133 | 52% | | | |
| Total | 257 | 100% | | | |
| Ethnicity | | | | | |
| White or White British | 242 | 94% | | | |
| Mixed Background | 8 | 3% | | | |
| Asian/Asian British | 3 | 1% | | | |
| Black/Black British | 2 | 1% | | | |
| Other background | 2 | 1% | | | |
| Total | 257 | 100% | | | |

Throughout the period of Viewpoint use, the response rate from children and young people from black and minority ethnic groups has been consistently low (only 6% of responses, although Black and Minority Ethnic children and young people comprise approximately 14% of looked after children).

A previous action point was to review computer access for LAC children from ethnic minorities, particularly asylum seekers and those in out of county foster care, in order to address the underlying issues thought to be responsible for the under-representation of this group of young people. However, in the period October 2007 to March 2008 as with previous periods, the proportion remains at 6%.

The Five Outcomes

1. Keeping Healthy

Key Findings:

| Previous Key Findings | Findings Oct 07-March 08 | % | Age Group |
|--|-----------------------------|----|--------------|
| Third didn't always sleep well | Less positive | 39 | 7-9 |
| Few reported health concerns | No change | - | 10+ |
| Most health concerns related to weight / diet | No change | - | 10-14 |
| Half had no health plan / knowledge of health plan | No change | 48 | 10-14 |
| Third not had / uncertain about health assessments | No change | 30 | 15+ |
| Fifth couldn't talk to SW about problems | No change | 21 | 15+ |
| Half had no information about family medical history | No change | 56 | 15+ |

Previous Action Points:

- Improve dentist registration and health planning, including family medical history.
- Information on healthy eating / weight issues.
- Ensure health issues are included in Pathway Planning.

Physical Health

- All age groups were very positive in the way they perceived their physical health. The majority of the two younger age groups gave the most positive answer for thinking they were healthy (38 of 42 36 of 40 in the 5-7 group; 38 of 46 38 of 44 in the 7-9 group), showing similar results to the previous time period. Only two young people in both age groups said they did not think they were healthy. The two older age groups were similarly positive, with 17 of 139 young people in the 10-14 group and only 4 of 24 young people in the 15+ group saying they definitely had concerns about their health. Although the proportion of young people reporting health concerns in the 10-14 age group is low, twice as many young people report concerns in this time period compared to the previous 6 months. As with previous time periods, the most common concerns continued to relate to weight, diet or size.
- As is also suggested by young people's comments about their leisure activities, the 10-14 group frequently engage in exercise or physical activity, with 116 of 139 saying they did sport or exercise twice or three times a week, or more often. Eight young people said 'hardly at all' or 'not at all'.
- Just under half of the 10-14 age group (68 of 139) either did not have a health plan or did not know what it was. This proportion shows no change from the previous 6-month time period.
- Around three-quarters of 10-14s said they definitely had someone they could talk to about their health, although 16 of 139 young people in this group said they didn't have anyone to talk to ('no' or 'not really'). In the 15+ group, around two-thirds (18 of 24) said they could talk to their Social Worker about their health, although 6 young people in this group said they could not or were not sure. These results for both age groups are largely the same as those found in the previous 6 months.

Around a third of the 15+ group either had not or were not sure whether they had had a
health assessment (7 of 24). Three were not sure if they were registered with a dentist, one
young person said they were not registered with a doctor. Over half of the young people
said they did not have a family medical history (15 of 27). These trends are the same
as those found for the previous 6 months.

Mental/Emotional Health

- The majority of children and young people in all age groups gave the most positive responses for feeling 'happy', 'settled' or 'okay' at their placement. This finding has been consistent across the time periods.
- A third to a fifth of the 5-7 and 7-9 groups said they didn't sleep well or slept well 'sometimes'. Of 42 children responding in the 5-7 group, 6 said they slept well 'sometimes' and 3 said 'no'. Of 46 children responding in the 7-9 group, 16 said they slept well 'sometimes' and 2 said 'never'. Fewer children aged 7-9 gave the most positive response in this time period.
- Two-thirds or under two-thirds of the 5-7s and 7-9s said they 'always' felt happy, with most of the other children saying 'sometimes' and four children saying 'never'.
- Just over a quarter of the 10-14s said they felt angry or frustrated 'all of the time' or 'most of the time' (39 of 140), although no gender difference was observed. More young people in this time period reported feeling angry or frustrated.
- Two-thirds or more of the 15+ age group said they had talked about drugs, alcohol, smoking, healthy diet and exercise (18 or more of 27). A separate question about safe sex, relationships etc revealed that this was less well discussed. Although around three-quarters of the group said they had talked about safe sex and relationships (18/19 of 27), this fell to under a third for family medical history, with fewer young people saying they had copies of their family medical history compared to the previous time period (6 of 27). So a number of young people had neither discussed nor had a copy of their family medical history. Four young people thought that none of these issues had ever been discussed with them. Two (of 34) young people thought that none of the issues around drugs, alcohol, smoking, diet or exercise had ever been discussed with them. These trends have also been the same in previous time periods.

Out of Age Group

Nine young people completed a questionnaire outside their chronological age group. These
young people completed questionnaires for ages 5-7 or 7-9. These young people were
largely positive about aspects of health, with all of the young people saying they felt happy /
okay where they lived (11 of 11), most saying they thought they were healthy (10 of 11) and
most saying they slept well (10 of 11).

2. Staying Safe

Previous Key Findings:

| Previous Key Findings | Findings Oct 07-March 08 | % | Age Group |
|---|--------------------------------|----|--------------|
| Most children / young people knew how to get help | Unchanged | - | 7+ |
| Over third reported some bullying at school | Unchanged | 44 | 7-9 |
| Quarter reported bullying at school | Unchanged | 28 | 10-14 |
| Tenth reported bullying at placements | Unchanged | 11 | 10-14 |
| Third had limited/no out of hours contact information | Less positive | 38 | 15+ |

Previous Action Points:

- Ensure young people have out of hours contact numbers.
- Strategy in place for individuals experiencing bullying.
- Explore more creative methods of keeping in touch with children between statutory visits.

Safe from Abuse/Harm

- The majority of all age groups (three-quarters or more) gave the most positive response for feeling safe where they lived (38 of 42 in the 5-7 group; 42 of 46 in the 7-9 group; 124 of 141 in the 10-14 group; 20 of 24 in the 15+ group). These findings are the same as those of previous time periods. Of the two oldest age groups, 0 10-14s and one of 24 15+ said they didn't feel safe 'at all' (although 9 10-14 year olds also said they did not 'really' feel safe). In the two youngest age groups, two young people said they did not feel safe.
- A fifth or under a fifth of 5-7s (6 of 42) and 7-9s (10 of 46) reported that 'yes' someone upsets them where they live now; 'sometimes' was reported by 11 of the 5-7s and 9 of the 7-9s. These findings are similar to those from the previous 6 months.
- Over three-quarters of the 7-9s said they knew where to get help if they were worried, with three saying they did not know 7 of 46 saying they were 'not sure'. Around a tenth of young people in the 10-14 age group said they could not use a phone in private, not even a mobile (12 of 137), with a further 13 saying they thought so but were not sure. This proportion of young people remains unchanged from previous time periods. Only two-thirds of the 15+ age group (21 of 27) knew how to contact their social worker if they needed to, and just over half had the out of office hours help contact numbers they felt they needed (13 of 24). Again, this proportion of young people remains unchanged from previous time periods.

Safe from bullying or discrimination

• Of 10-14 year olds, 19 of 141 said they were bullied 'a bit', 'a lot' or 'all the time' at their placement, with the same proportion of girls and boys reported bullying at their placement. Around a quarter of this age group said they were bullied or bullied 'sometimes' at school (38 of 141). The number of 10-14s reporting bullying at school is higher than those in the previous 6 months. Of those who felt they had been bullied at school, most talked to 'parents/carers' (25 young people) or 'teachers' (22 young people). However, 4 of the 38 responding said they spoke to 'nobody'. In contrast to the previous 6-months, the same proportion of girls and boys reported bullying at school (20 of 71 females; 18 of 70 males).

 Over a third of the 7-9 age group (20 of 46) felt they had experienced some bullying at school, saying 'yes' or 'sometimes'. This proportion is similar to that of the previous time period.

Have stability/security

- The majority of young people felt they were able to keep their things safe (with 39 of 46 in the 7-9 group and 117 of 141 in the 10-14 group giving the most positive response). In this time period, the 10-14 group were more positive about keeping their things safe. In the 5-7 group, 36 of 42 gave the most positive response for having space in their rooms to keep their toys and books. These results, and those for the 7-9 group match the results from the previous time period.
- Under half of 7-9 year olds definitely felt they could see a social worker when they liked (20 of 46), but this rose to over half of 10-14 year olds (75 of 140). These results match those from the previous time period. Over half of the 15+ group saw their SW 'once a month' or more (10 of 27), with most saying 'every two months' or more (17 of 27).
- Again, as was also found in previous time periods, two (of 42) 5-7 year olds said their SW didn't visit them.
- In all age groups, around half of the children and young people gave the most positive response for being able to talk to their social worker (22 of 42 5-7s; 28 of 46 7-9s; 77 of 141 10-14s), with a further quarter to a third saying 'sometimes' or 'it depends' (12 of 42 5-7s; 16 of 43 7-9s; 44 of 141 10-14s). The 5-7s and 10-14s had similar results to the previous time period. However, the 7-9 group were more positive in this time period. Nevertheless, 8 young people aged 5-7, 8 aged 7-9 and 20 aged 10-14 said they did not find it easy or could not talk to their social worker.
- The 15+ group gave similar responses about their relationship with the social worker, with just under half giving the most positive response for having a good relationship (12 of 27) and a further 11 saying 'it is okay'. However, 4 of 27 young people in this group said they did not have a good relationship with their social worker. These results matched those of previous time periods.
- A half to two-thirds of the three younger age groups gave the most positive response for social workers helping them (18 of 42 5-7s; 31 of 46 7-9s; 95 of 141 10-14s). In the 5-7 and 7-9 groups, 14 young people said their social worker did not help them, compared to 29 in the 10-14 group saying 'not really' or 'not at all'. The 7-9s and 10-14s had similar results to the previous time period. However, the 5-7 group were less positive in this time period.
- Over three-quarters of the 5-7s (34 of 42) and over half of the 7-9s (30 of 46) gave the most positive response for finding it easy to talk to their carer, with most of the remaining children saying 'sometimes'. No young people in the 5-7 group and three in the 7-9 group said they found it difficult to talk to their carer. These results matched those of previous time periods. Three-quarters of the 10-14 year olds gave the most positive response for feeling able to talk to their carer (98 of 141), with a further 35 saying 'sometimes, it depends'. This group were slightly more positive, compared to the previous time period.
- The majority of the 5-7 and 7-9 groups were positive about their carers helping them, with 41 of 42 5-7s and 41 of 46 7-9s giving the most positive response. Again, these results were comparable to those from the previous 6 months.
- Of 24 young people in the 15+ age group, 6 did not know, or were not sure who to contact with accommodation problems. This proportion of young people remains unchanged from the previous time period.

Out of Age Group

- Nine young people completed a questionnaire outside their chronological age group. These young people completed questionnaires for ages 5-7 or 7-9. These young people were largely positive about aspects of safety, with all of the young people saying they could keep their things safe where they lived (9 of 9), all of the young people saying they felt safe where they lived (11 of 11). However, three of 11 young people said that someone upset them where they lived, two of 9 young people said they were 'sometimes' bullied at school and only five of eight said they knew how to get help.
- The young people in the Out of Age group were also positive about security and relationships, with 11 of 11 saying it was easy to ask their carer about things and 10 of 11 saying their carer helped them (one said sometimes). However, as with the other groups, this group of young people were less positive about contact with social workers, with only four of 8 saying they saw their SWs as often as they liked, although 9 of 11 said their SW definitely helped them and 10 of 11 said it was easy to talk to their SW.

3. Enjoying and Achieving

Previous Key Findings:

| Previous Key Findings | Findings Oct 07-March 08 | % | Age Group |
|--|--------------------------------|-------|--------------|
| Over third reported being upset at school | Unchanged | 41 | 7-9 |
| Third didn't have / didn't know about their PEP | Unchanged | 31 | 10-14 |
| Quarter reported worrying about school | Less positive | 27 | 10-14 |
| Quarter wanted more support with literacy / numeracy | Unchanged | 27/28 | 10-14 |
| Half wanted more support with something else | Unchanged | 62 | 10-14 |
| Friends continued to be a high priority at school | Unchanged | 80 | 10-14 |

Previous Action Points:

- Acknowledge the importance of friends at school with implications for ensuring continuity of school placement.
- Explore targeted tutoring for the 10-14 age group.

Attend and Enjoy at School

- Attendance at school was 90% or over in all three of the younger age groups. In the 15+ group 21 of 24 said they attended school, college, training or work. These results are consistent across all time periods.
- Over two-thirds of children in the two lower age groups said they were happy at school, with 39 of 42 5-7s and 41 of 46 7-9s saying 'yes', 'all of the time' or 'most of the time'. The children in both age groups were more positive, about school compared to the previous time period. However, 8 children in these age groups said they were not happy at school.
- When the 10-14 age group were asked what they like most about school, as with previous time periods 'friends' were the highest priority (around three-quarters of the group), with 'PE', 'lunch' and 'learning' being less important (a quarter to a half of the group). Other free-typed responses related to play time and lunchtime, friends, specific lessons and learning. Again, these findings are consistent across time periods.
- Of 42 children in the 5-7 age group, 9 reported being upset or sad at school, with a further 14 saying 'sometimes'. Of 46 children in the 7-9 age group, 6 reported being upset at school, with a further 13 saying 'sometimes'. When asked who they talked to about this, the 5-7 children said they talked to teachers, friends, carers or parents. These results are similar to those from the previous 6 months.
- Three-quarters of the 10-14 age group had no worries at school but 39 young people (of 140) answered 'yes' or 'maybe'. More 10-14s in this time period report concerns about school, compared to the previous 6 months. Relationships with other young people or bullying were most commonly cited as a reason, with other reasons including schoolwork, doing well at school, tests or exams, teachers and going to secondary school. Of the 32 young people answering 'yes' or 'maybe', 20 said they were not bullied and 19 said they had experienced bullying at school.
- Of 21 young people in the 15+ group, 14 said they wanted to stay on at school / college and another 5 were still 'unsure'.

Achieve at School

- The 10-14 age group were asked to rate their progress at school on a scale of 0 to 100. Of this group, two-thirds gave a rating of 80 or more (96 of 140) and only 13 of 140 gave the lowest rating of 0-30. However, around a quarter of the young people said they wanted more support with literacy (38 young people) or numeracy (40 young people), and over half said they wanted more support with something else (88 responses), including languages, English, RE, Maths, reading, homework, science and GCSEs in general. These results match those from the previous time period.
- Around 90% of the under 10 age groups said their carer helped them with school work, with most of the remaining respondents either definitely or 'sometimes'. Over 80% of the 10-14 group gave the most positive response for their carer helping them with schoolwork. In the two older age group, three-quarters or more of each age group gave the most positive response for getting as much help as they wanted with school or college work, although 29 young people in the 10-14 age group and 4 in the 15+ group said they didn't get help or wanted more help. Again, this is similar to the results for the previous 6 months.
- A third of 7-9 year olds did not know whether they had a PEP (17 of 46), with a further four saying they did not have a PEP. By 10-14, over two-thirds of the young people knew what a PEP was and knew if they had a PEP. This is an improvement of the results for previous time periods, although a third still said they didn't know what a PEP was or they didn't know if they had a PEP (43 of 139).
- The majority of both the 10-14 and 15+ age groups (over 80%) had enough space or a quiet place to do their homework.

Achieve outside school/Enjoy recreation

- The three lower age groups were mostly positive about having time for hobbies or activities, with 3 children in the 5-7 group, 6 children in the 7-9 group and 13 in the 10-14 group saying they were *not* able to do their hobbies as often as they liked. Of 24 young people in the 15+ group, 6 said they were not able to do their hobbies as often as they liked. These findings match those of the previous time period.
- Over two-thirds of 10-14s said they were 'completely' encouraged by their carer in their hobbies (98 of 140), with a further 12 saying 'just about'. Again, as with previous time periods, a wide range of hobbies were undertaken, but almost all young people cited some kind of sport or physical activity.
- Both of the 7-9 and 10-14 age groups were very positive about their carer noticing or commenting about when they do well, with 42 of 46 7-9s and 106 of 140 10-14s giving the most positive response. These results are similar to those of the previous 6 months.

Out of Age Group

• Nine young people completed a questionnaire outside their chronological age group. These young people completed questionnaires for ages 5-7 or 7-9. These young people were largely positive about aspects of enjoying and achieving, although 7 of 10 said they were happy at school and 4 of 10 said something upset them at school, In addition only half of the young people knew about their PEP, as with the other groups. However, 7 of 8 said they got the help they needed at school and 8 of 10 said their carer helped them with schoolwork. This group of young people were also positive about carer support, with 9 of 9 saying their carer told them when they did well. However, only 5 said they could do their hobbies as often as they liked.

4. Making a Positive Contribution

Previous Key Findings:

| Previous Key Findings | Findings | % | Age |
|--|-----------------|----|-------|
| | Oct 07-March 08 | | Group |
| Third had not discussed placement with SW | Unchanged | 33 | 7-9 |
| Third unhappy with how often they saw family | Unchanged | 33 | 7-9 |
| Half had no life story information | Unchanged | 48 | 7-9 |
| Over third had no life story information | Less Positive | 38 | 10-14 |
| Quarter unhappy with how often they saw family | More positive | 23 | 10-14 |
| Third not discussed review with SW | Less Positive | 33 | 10-14 |
| Third not sure / not attending review | Unchanged | 33 | 10-14 |
| Tenth thought their views were not listened to | Unchanged | 11 | 10-14 |
| Third never asked for their views about services | Less Positive | 38 | 15+ |
| Under third had a Pathway Plan | Less Positive | 30 | 15+ |

Previous Action Points:

- Prepare children better for placements.
- Fix timings of meetings to enable young people to attend without missing important school events.
- Ensure Care Plans and Pathway Plans are in place and that CYP have a copy
- Clarify complaints procedure for 15+.
- Ensure race, culture, religion and customs are addressed in every Care and Pathway Plans.
- Prioritise life story information and family contact arrangements.

Engage in Decision Making

- Of 42 5-7 year olds, 33 said their SW talked to them about why they were living at a foster/residential placement, either definitely or 'a little', with 31 of 46 7-9s saying their SW talked to them. However, 9 children aged 5-7 and 15 children aged 7-9 said their SW did not talk to them. Under three-quarters of 7-9 year olds felt that they definitely knew why they were living in care (28 of 46) compared with over 80% of 10-14s who were asked the same question (118 of 140). These results were similar to those found in the previous time period.
- Around two-thirds of the 7-9 year olds thought that, to some extent, they had been asked
 what they wanted to happen by their social worker (35 of 46). Half of this group said they
 wanted to attend their review meetings (25 of 46). Again, these results matched those from
 the previous time period.
- About half of 10-14 year olds reported dissatisfaction about discussions with their SWs about reviews, with a quarter saying they had not discussed their review 'at all' with their SWs (33 of 139) and two young people saying they did not know what their review was. In this 6-month period, the 10-14s were less positive about discussing their reviews. Two-thirds of the young people said they were going to their next review (92 of 138), but 25 were 'not sure' and 21 said 'no'. These results were similar to those of the previous 6 months.
- Under two-thirds of 10-14s thought that they received enough information to make decisions about their future (87 of 140), with a further 18 feeling they had some but would like more. This proportion had not changed from the previous 6 months. Only half thought their views were listened to 'always' (73 of 140), with a further 51 saying 'usually'.

- Overall, 35 (of 140) were dissatisfied about the information they received and 16 (of 140) were dissatisfied with the extent to which their views were listened to.
- Only 5 of 24 young people in the 15+ group gave the most positive response for being asked what would improve services for young people leaving care. This was significantly lower than the previous 6 months. In this group, 19 of 24 young people said they were asked 'hardly ever', 'not often' or 'never', of which 9 said 'never'.
- Over three-quarters of the 10-14 group said they knew they had a care plan (110 of 139). Of these, most of the young people said they were helped to understand it, either definitely or 'just about' (101 of 110), showing similar results to those from the previous 6 months.
- In the 15+ age group only 8 out of 27 were definite they had a Pathway Plan. Again, this is lower than the previous 6 months. Of the 8, 6 thought their Plan 'completely' took into account everything that was important, one said they had a copy of their plan and one said they knew how it was reviewed.
- In the two older age groups, an overwhelming majority said they could follow their religion and customs only 4 (of 168 altogether) said 'no'.
- The majority of the 10-14 and 15+ groups knew they could get help to make a complaint (121 of 137 10-14s; 23 of 24 15+), a similar number to the previous time periods. Of 24 young people in the 15+ group, 16 said they had access to an advocate, a similar proportion to the previous time period. These results are similar to those of the previous 6 months.
- On a sliding scale of 0 to 100, around a third of the 15+ group gave the most positive rating of 80-100 for understanding the information they were given. This is lower than the previous time period, when over half had given the most positive rating. Again, these results match those of the previous time period.

Cope with Life Changes

- Around half of the children and young people in the three younger age groups said they did not have enough life story information or had none at all (23 of 42 5-7s; 22 of 46 7-9s; 82 of 140 10-14s). These proportions remain unchanged from the previous time period, and the 10-14s were less positive than in the previous 6 months.
- The life story information that young people aged 10-14 most commonly wanted included life story information in general, more information about their particular family members, information about when they were younger, photographs and family history/family trees. A number of young people said 'all of it'.
- Around half of the children in the two lower age groups were not happy with being able to see their family when they wanted (19 of 42 5-7s; 15 of 46 7-9s gave the most negative response). Only half of the 10-14s and 15+ group were 'definitely' able to keep in touch with their family as much as they wanted (77 of 140 10 to 14s and 15 of 27 15+). Of the 10-14s, 32 said 'not really' or 'not at all' and of the 15+ 12 said not as much as they liked or not at all. Overall, more 10-14s were positive than the previous 6 months, but a large proportion were still unhappy.
- The contact arrangements that young people aged 10-14 most commonly described wanting to change included the frequency of contact, seeing people more often or for longer, having contact with people they currently did not have contact with, overnight stay arrangements and the arrangements for seeing friends.

- Of 140 10-14s, 81 said they had overnight stays. Most of this group were 'completely' happy with the arrangements for overnight stays with friends or family (70 of 81).
- Excluding those who said they were 'not sure', three-quarters of the 15+ group said they lived where they wanted. However, three young people said they did not live where they wanted to. Of these, one lived in foster care, one in a children's home and one in supported shared accommodation. Two of these young people said it was not a temporary living arrangement, but one said they were not sure.
- Half or more of the 15+ group said they had been helped with their education/training and with their health. However, fewer young people in this group said they had been helped with employment, money, leisure or managing relationships. These results match those of the previous 6 months.

Develop Positive Relationships

- All age groups were generally positive about the choice of food they had to eat, with the
 proportion of positive answers rising with age. This result is consistent across the different
 time periods.
- In the 5-7 age group all but one child answered positively 'yes' or 'sometimes' to the clothing questions. In the 7-9 age group, only one of the children gave a negative response to questions about being able to choose their clothes or having new clothes bought. These findings are similar to those from the previous 6 months.
- Most of the children aged 5-7 and 7-9 said they had friends their own age, with two children aged 5-7 and one aged 7-9 saying they did not have friends their own age. Three-quarters of the young people in the other two age groups said they were able to make and keep friends their own age, although 21 young people aged 10-14 and 5 young people aged 15+ said they could not make or keep friends of their own age. These results are similar to those from the previous 6 months.
- Around three-quarters of the 5-7 and 7-9 groups felt friends could visit, saying 'yes' or 'sometimes', with 10 of 42 children in the 5-7 group and 11 of 46 in the 7-9 group saying their friends could not visit. More children in both age groups said their friends could not visit in this 6-month period. At 10-14, over three-quarters said their friends could visit 'as much as I like' or 'sometimes' (111 of 139). However, 14 young people in this group said their friends couldn't visit and 14 said they didn't have any friends to visit them. More 10-14s in this time period said they didn't have friends to visit them.
- The two youngest age groups of children were positive about seeing friends as often as they liked, with around three-quarters saying 'yes' or 'sometimes'. Of 42 children in the 5-7 group, 9 said they couldn't see their friends as often as they liked, with 7 of 46 in the 7-9 group saying they could not see their friends as much as the wanted. Only half of the 10-14s said they 'definitely' saw their friends as often as they liked (72 of 140), with a further 40 saying 'just about'. Again, the results for the younger age groups were comparable to those from the previous time period, but the fewer 10-14s were positive about being able to see their friends.
- Three quarters of the 10-14 age group said they got on 'very well' with their carer and only three (of 141) said 'not very well'. This is comparable to the previous time period.

Out of Age Group

- Nine young people completed a questionnaire outside their chronological age group. These young people completed questionnaires for ages 5-7 or 7-9. As with the other groups, these young people were less positive about aspects of making a positive contribution, with only 4 of 8 saying they knew why they were in care, 3 of 8 saying their SW did not talk to them about why they were living at their placement and two of 8 saying their SW didn't talk about what they wanted to happen. Five of eight young people said they would like to attend reviews.
- As with other groups, this group of young people were also less positive about family contact. Although 7 of 9 said they saw their family as often as they liked, only half said they had enough life story information and only 6 of 10 said they definitely saw their friends as often as they liked and 5 of 10 said their friends could visit where they lived.

5. Economic Wellbeing

Previous Key Findings:

| Previous Key Findings | Findings Oct 07-March 08 | % | Age Group |
|---|--------------------------------|----|--------------|
| Third did not have a bank account | Unchanged | 38 | 10-14 |
| Fifth could not regularly access a computer | Unchanged | 18 | 10-14 |
| Half not told what financial help they were entitled to | Less positive | 58 | 15+ |
| Half had enough information on managing money | Less positive | 58 | 15+ |
| Only third knew about college grants / funds | Less positive | 38 | 15+ |

Previous Action Points:

- Review computer access for 10-14s.
- Ensure financial help and information is easily available
- Ensure more information is available on housing, college grants and funds

Access to material goods

- Of 42 children in the 5-7 age group, 39 said they had pocket money.
- The majority of 10-14s felt clothes were bought for them 'all' or 'most of the time' (134 of 141), a similar proportion to the previous time period.
- The majority of both the 10-14 and 15+ age groups were positive about having things for their personal care (122 of 141 10-14s; 26 of 27 15+). In total, in both age groups, 20 young people said they would like more of these items. In this time period, more young people said they would like more of these items.
- Over 80% of 10-14s said they definitely had all the items they needed for school (120 of 139), a similar proportion to the previous time period.
- Over a third of 10-14s did not have a bank account (52 of 140), but most of the 15+ group said they knew how to open an account (18 of 24). These results were comparable to those of the previous time period.
- 6 of 139 young people in the 10-14 group did not have a computer and a further 19 said they couldn't use one very often. In this time period, more young people said they couldn't use a computer very often.
- Only 5 (of 24) young people aged 15+ said that they had been told what financial help they were entitled to. This is fewer than the previous time period. Just over half of this group also thought they had enough advice about managing money (14 of 24) and most said they were not in debt (23 of 24).
- Under half of the 15+ group knew what post care housing was available to them leaving 17 of 24 young people being negative or doubtful. This is slightly fewer than the previous time period.
- Two-thirds or more of the 5-7s and 7-9s said they went to or had access to a library (29 of 42 5-7s and 34 of 46 7-9s), results which are comparable to those of the previous time period.

Further Education, Training and Employment

• Only a third of the 15+ felt they knew enough about college grants and funds (9 of 24). This is less positive than the previous time period.

Out of Age Group

Nine young people completed a questionnaire outside their chronological age group. These
young people completed questionnaires for ages 5-7 or 7-9. These young people were
generally positive about aspects of economic well-being, with 10 of 11 saying they had new
clothes bought for them or went shopping for clothes, although only 7 of 10 said they had
access to a library.

• Appendix: Question content by Five Outcomes

1. Keeping healthy

| Question Area | Age Group responding | |
|---|----------------------|--|
| Physical Health | | |
| Do you think you are healthy? | 5-7, 7-9 | |
| Concerns and views about own health | 10-14, 15+ | |
| Having a health plan | 10-14 | |
| How often exercise or play sport | 10-14 | |
| Having someone to talk to about your health | 10-14, 15+ | |
| Having sufficient health information | 15+ | |
| Registration with local health services | 15+ | |
| | | |
| Mental/Emotional Health | | |
| Feeling happy/settled in placement | 5-7, 7-9, 10-14 | |
| Sleeping well | 5-7, 7-9 | |
| Feeling happy or sad | 5-7, 7-9 | |
| Feeling anger or frustration | 10-14 | |
| Can talk to SW about specific things e.g. drugs | 15+ | |

2. Staying safe

| Question Area | Age Group responding | | |
|--|----------------------|--|--|
| Safe from Abuse/ | Safe from Abuse/Harm | | |
| Feel safe at placement | 5-7, 7-9, 10-14, 15+ | | |
| Nobody upsets them where they live | 5-7, 7-9 | | |
| Can get help/use a phone in private | 7-9, 10-14, 15+ | | |
| Safe from Bullying/Discrimination | | | |
| Not bullied at placement | 10-14 | | |
| Not bullied at school | 7-9, 10-14 | | |
| Have Stability/Sec | curity | | |
| Have space to keep things safe in their room | 5-7, 7-9, 10-14 | | |
| Can see SW as often as they like | 7-9, 10-14, 15+ | | |
| Can talk to SW | 5-7, 7-9, 10-14, 15+ | | |
| SW is helpful | 5-7, 7-9, 10-14 | | |
| Can talk to Carer | 5-7, 7-9, 10-14 | | |
| Carer helpful | 5-7, 7-9 | | |
| SW visits them | 5-7 | | |
| Can get help with accommodation | 15+ | | |

3. Enjoying and Achieving

| Question Area | Age Group responding | |
|----------------------------------|------------------------|--|
| Attend and Enjoy School | | |
| Regularly attend school/college | 5-7, 7-9, 10-14,15+ | |
| Happy at school | 5-7, 7-9 | |
| Worries at school | 10-14 | |
| Want to stay on at school | 15+ | |
| | | |
| Achieve a | at School | |
| Nothing upsets them at school | 5-7, 7-9 | |
| Getting on well at school | 10-14 | |
| Help with school work | 5 to7, 7-9, 10-14, 15+ | |
| Have Personal Education Plan | 7-9, 10-14 | |
| Quiet space for homework | 10-14, 15+ | |
| | | |
| Achieve PSD/E | njoy recreation | |
| Can do hobbies as often as like | 5-7, 7-9, 10-14, 15+ | |
| Carer encourages hobbies | 10-14 | |
| Carer tells/notices when do well | 5-7, 7-9, 10-14 | |

4. Making a Positive Contribution

| Question Area | Age Group responding |
|--|----------------------|
| Engage in Decision Mal | king |
| Social Worker talked about being in care | 5-7, 7-9 |
| Know why in care / at placement | 7-9, 10-14 |
| Social Worker talked about being in care | 5-7, 7-9 |
| SW talked about what they want to happen | 7-9, |
| Would like to go to review meetings | 7-9 |
| SW talked about review meeting | 10-14 |
| Going to next review | 10-14 |
| Receive enough information about the future | 10-14 |
| Think their views are listened to | 10-14 |
| Know have / Helped to understand care plan | 10-14 |
| Know, understand about and agree with Pathway Plan | 15+ |
| Able to follow religion and customs | 10-14, 15+ |
| Know how to make a complaint | 10-14, 15+ |
| Have access to advocate | 15+ |
| Understand social care information | 15+ |
| Cope with Life Change | es |
| Have life story information | 5-7, 7-9, 10-14 |
| Happy with Family contact | 5-7, 7-9, 10-14 |
| Happy with overnight stay arrangements | 10-14 |
| Live where they want | 15+ |
| Develop Positive Relation | ships |
| Happy with food they get to eat | 5-7, 7-9, 10-14 |
| Can choose / have new clothes bought for them | 5-7, 7-9 |

| Can make / keep friends of own age | 5-7,7-9,10-14,15plus |
|------------------------------------|----------------------|
| Friends can visit at placement | 5-7, 7-9, 10-14 |
| Happy with contact with friends | 5-7, 7-9, 10-14 |
| Get on with carer | 10-14 |

5. Economic Wellbeing

| Question Area | Age Group responding | |
|--|----------------------|--|
| Access to material goods | | |
| Have pocket money | 5-7 | |
| Have new things bought for them | 10-14, | |
| Have things for personal care | 10-14, 15+ | |
| Have things needed for school | 10-14 | |
| Have a bank account / know how to open one | 10-14, 15+ | |
| Access to a computer in placement | 10-14 | |
| Informed about financial help | 15+ | |
| Enough financial advice | 15+ | |
| Know about post-care housing | 15+ | |
| | | |
| Further Education, Training and Employment | | |
| Access to a library | 5-7, 7-9 | |
| Know about college grants/funds | 15+ | |
| Enough help with training / to get a job | 15+ | |